



Delegating Effectively

working through and with assistive personnel

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Delegating Effectively is designed for nurses who work through and with assistive personnel. Today's nursing environment is fast-paced and under-staffed. Because of the nursing shortage, nurses cannot provide the needed care without assistive support. This course is designed to break down and clarify the process of delegation—who can delegate, who can be delegated to, what nursing tasks can be delegated—and to alert nurses to the red flags of delegation.

Course Content

Course content is based on the facilitation package, *Delegating Effectively: Working Through and With Assistive Personnel*, copyright ©2002 National Council of State Boards of Nursing, Inc. (NCSBN), and the NCSBN document, *Working with Others: A Position Paper*, copyright ©2005.

Who Should Take This Course

Any registered nurses (RNs) and licensed practical/vocational nurses (LPN/LVN) who delegate nursing care functions would benefit from this course.



Differentiate

between responsibility and accountability and compare the level of accountability for the delegating nurse and the delegatee

Describe

how delegation activities influence client outcomes and identify when a delegated activity is inappropriate for the level of personnel

Develop

a plan for corrective action when delegates do not perform a task as delegated

List

the benefits of and barriers to effective delegation and the appropriate steps in the delegation process

Discuss

the five "rights" of delegation

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